

COMMUNIQUE



Fraudulent MauBank Profiles and Online Scams

MauBank Ltd wishes to alert its customers and the general public of fraudulent activity currently circulating on various digital platforms, including fake profiles impersonating the bank, and misleading messages that falsely claim to represent MauBank.

These deceptive practices are designed to trick individuals into sharing personal or banking information or making unauthorised transactions. The bank strongly condemns these malicious attempts and reiterate that such communications do not originate the institution.

What to Watch Out For:

MauBank has identified several ongoing fraudulent activities, including:

- Fake social media profiles or pages using MauBank's name, logo, or imagery
- False messages promising loan approvals, financial aid, or rewards in the Bank's name
- Requests for personal or banking information under false pretences (e.g., account verification or urgent action)
- Suspicious links redirecting users to unofficial websites or online forms

Stay Safe – Important Security Reminders:

MauBank will never ask for confidential or personal information like username, password or OTP via social media messages, SMS, Whatsapp or even phone calls.

Official information, updates, and promotions are shared exclusively through MauBank's verified channels:

- MauBank Business Centres
- Website: www.maubank.mu
- Official pages on Facebook, LinkedIn, and Instagram

How You Can Protect Yourself:

- Remain vigilant when receiving messages or posts claiming to be from MauBank
- Verify the authenticity of the source before taking any action or sharing information
- Never disclose personal or financial information through unverified platforms
- Report fake accounts or messages directly to the social media platform and inform MauBank

If in Doubt:

To report suspicious messages or confirm the authenticity of any communication, please contact MauBank on 405 9400 or email: info@maubank.mu.

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