



# e-Statement Service Registration Form - Individual

Your statements by email ("Service"): It's practical, fast and green. It is applicable for Savings, Current/Overdraft, Fixed Deposit and Loan Accounts. This Service is available to you at no cost, and will allow you to receive your statements in one single file monthly by e-mail.

By signing below, you agree to the Terms and Conditions of this e-Statement Service Enrolment Agreement.

**Terms & Conditions**

As used in this document the words 'you' and 'your' refer to MauBank Ltd customer(s) and their use of the Service. The words 'we', 'our', 'MauBank' and 'the Bank' refer to MauBank Ltd.

This Agreement explains the terms and conditions governing the e-Statement Service offered by MauBank. By using the Service, you are requesting MauBank to provide electronic periodic account statements ("e-Statements") related to your account(s) by means of electronic mail as an alternative to postal mail and agree to the following terms and conditions. This agreement will be governed by and construed in accordance with the laws of Mauritius. By accepting below or otherwise using the Service, you agree to use the Service only for bona fide and lawful purpose permitted under this Agreement and shall not alter or use E-Statements or electronic disclosures for any unauthorized, fraudulent, or other illegal purposes.

1. This agreement for electronic delivery of all your periodic account statement(s) applies to all your periodic account statement(s) as provided by MauBank for Savings, Current/Overdraft, Fixed Deposit and Loan Accounts.
2. To receive your e-Statements, you must have a working connection to the internet and a valid e-mail address and the capability to receive and open Portable Document Format (.PDF) files with Adobe Reader version 6.0 or higher. The link to a free download of Adobe Reader can be found on the website at [ <http://get.adobe.com/reader/> ] . By accepting these Terms and Conditions, you are confirming that you have access to a computer which satisfies these requirements. You will receive the e-Statement(s) for the above mentioned types of accounts held with the Bank as a consolidated attachment, that is, in one e-mail in one PDF file on separate pages.
3. Upon receipt of your consent and enrolment, your e-Statements will be provided electronically to the e-mail you have provided to us. You agree that you will not receive the statements you have agreed to receive electronically through post unless you make a specific request for a paper copy statement and that you may be charged a service fee for its issue.
4. Your e-Statements will be sent as a password protected Portable Document Format (.PDF) attached file. The password used to protect the PDF file will be sent to you upon receipt of your application form. You are responsible for promptly reviewing your electronic statements. It is your responsibility to notify the Bank immediately of any suspected error, alteration or unauthorized access to your e-Statements and also notify the Bank if you do not receive or are unable to view, print, or electronically save your e-Statements. You agree to release the Bank from any liability if the information is intercepted or viewed by unauthorized parties including your employer or other email address provided to us by you.  
You understand that you are sole responsible for maintaining the security of your email account and the importance of your role in preventing misuse of your email accounts. You agree to protect the confidentiality of your email account(s) details and your password. You understand that personal identification by itself, or together with information related to your account(s), may allow unauthorized access to your account(s). For security and privacy reasons, data transferred via account e-Statement(s) is password protected.
5. The provision of this Service is at the Bank's discretion, and such Service may be modified, suspended, withdrawn, cancelled or discontinued by the Bank at any time.

In the event of such modification, suspension, withdrawal, cancellation or discontinuance of the Service, the Bank shall notify you and shall revert to sending the periodic account statement(s) in paper form to your last mailing address appearing in the Bank's record.

6. You acknowledge and agree that the Bank shall have the right to amend any term(s) of this Agreement at any time by giving such notice in writing to the customer, whether by mail, e-mail notification or otherwise or by placing prominent notices at the Bank's branches and you agree to be bound by the same.
7. You are responsible for notifying us of any change to your email address. Notification of an email address change should be received in writing no less than 5 business days prior to the end of a scheduled statement date. If your e-Statement is returned undeliverable, we will attempt to contact you. If we are unable to obtain a valid email address for you, a paper copy of your statement will be posted.  
The Bank shall not be liable for, and you hereby irrevocably release the Bank from any liability if you fail to notify the Bank in writing of any change in your e-mail address. If your e-mail password is compromised, you will have the responsibility of informing the Bank immediately to suspend the Service until further instructions are received.
8. Upon receipt of the e-Statements you will be required to exercise reasonable promptness in examining the statement to determine the genuineness of transactions therein. Where, based on the e-Statements, you ought to have reasonably discovered any discrepancy or unauthorised payment, you should promptly notify the Bank of the relevant facts.
9. You may withdraw your consent to receive e-Statements at any time by sending a written notice to any of MauBank's branches. Your withdrawal of consent should be received by us a minimum of 5 business days prior to the next scheduled e-Statement date. Upon withdrawal, the periodic account statement(s) will be sent by post to your mailing address appearing on the Bank's record.
10. The Bank will use its best efforts to deliver your e-Statements in a timely manner and in accordance with any applicable requirements by law. The Bank shall incur no liability if it is unable to deliver your e-Statements and electronic disclosures due to circumstances including events beyond its control such as, but not limited to, fire, flood, interruption in telephone and/or internet services or other communications failures, interference from an outside force, force majeure, legal restrictions or delays in electronic mail service that may prevent proper delivery and that it has taken commercially reasonable precautions to avoid those circumstances.
11. By signing this Agreement, you hereby expressly waive your legal rights, past or future, against the Bank for providing the Service and fully accept the risks and responsibilities of the e-Statements transmitted by the Bank. The Bank does not warrant against any external factors affecting the privacy and/or security of e-mails during internet transmission. You hereby further agree to indemnify and keep the Bank harmless from and against any and all actions, proceedings, liabilities and claims, cases, damages, costs and expenses in relation to or arising out of the Bank so accepting your request and providing the Service transmitting e-Statements and information through e-mail and any unauthorized access to your e-mail accounts.
12. Please tick should you not be agreeable to being contacted by the Bank regarding its other products and services through the email or phone details which you have provided to the Bank. Please note that you may at any time request the Bank in writing to stop receiving such correspondence.

**Valid e-mail address (Use BLOCK Letters)**

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Customer Name: .....		
National Identification (NIC) Number: .....		
Mobile: .....	Date: .....	Signature: .....
Customer Name: .....		
National Identification (NIC) Number: .....		
Mobile: .....	Date: .....	Signature: .....

<b>For Office Use only</b>
Customer CIS
Branch Received/Date
CASA Received/Date
Input Date
Input By
Verified By